

## Counting down to 2019!

Seconds

10:12:13:40

But before we wave 2018 a final goodbye, I wanted to thank you for working with us over the past year, it's been an absolute pleasure!

Time for some well-deserved rest! No red-hot phone, no 'Do you have a minute?' that inevitably lasts longer than a minute, and no more super urgent requests piling on top of the other business critical priorities.

Now your only concern is whether or not you've stocked up with enough turkey for the festive period! So enjoy quality time with family and friends, undisturbedly bingewatch all seasons of your favorite Netflix series, and eat your weight in Christmas pudding - just because you can!

Most importantly - enjoy the calm and quiet, so that we can take on 2019 together fully loaded!

On behalf of the entire Engagement Factory team,

Jos Caelers



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